

Facilities Assessment Dashboard

Spring 2019

	Spr 2018	Fall 2018	Change	↑ → ↓	Spr 2019
Percentage of respondents who agreed that:	Actual	Actual			Target
The campus is clean	67.1%	73.6%	6.5%	↑	78.0%
The campus is well-maintained	51.4%	63.4%	12.0%	↑	68.0%
Broken things are quickly repaired and replaced	25.4%	41.3%	15.9%	↑	48.0%

	Spr 2018	Fall 2018	Change	↑ → ↓	Spr 2019
Percentage of respondents satisfied with:	Actual	Actual			Target
The condition of the classrooms	51.4%	55.6%	4.2%	↑	60.0%
The condition of hallways, stairways, lobby, etc.	55.4%	66.4%	11.0%	↑	70.0%
The condition of the grounds	91.4%	93.9%	2.5%	↑	94.0%
The condition of the restrooms	20.8%	31.0%	10.2%	↑	38.0%
The condition of their workspace	63.0%	76.3%	13.3%	↑	80.0%

	Spr 2018	Fall 2018	Change	↑ → ↓	Spr 2019
Percentage of respondents who believe:	Actual	Actual			Target
The maintenance on campus has improved	41.8%	57.6%	15.8%	↑	64.0%

Initiatives

- Implement recommendations from Custodial Operations report
- Develop processes to fill vacant positions in a timely manner
- Implement and promote updated version of Archibus; develop metrics
- Utilize and promote BC Fix-it as a tool to manage bathroom issues; develop metrics
- Engage campus stakeholders in a campus cleanliness and maintenance program
- Enhance signage across campus
- Continue SVPFA campus-wide presentations and communications
- Document processes to give clear guidance and directions